

Privacy policy

We want you to feel safe when you submit your information to us. Therefore, it is important for us to inform through this policy about how we handle your personal data and what rights you have under current laws and the Data Protection Regulation (GDPR).

What personal information do we collect about you and for what purpose?

We at RICKLUNDGÅRDEN collect and process your personal data only when it is permitted by law or so that we can fulfill our agreement with you as a customer or when you yourself have chosen to contact us or submitted your information to e.g. Subscribe to our newsletter. In cases where an explicit consent is required by law for the processing of personal data, consent will be obtained before such processing takes place.

We use your personal information so that we can provide you as a customer with the best service and to be able to fulfill our agreement with you before or in connection with the conclusion of the agreement. Personal information is used, for example, when you order, book or use our services and for marketing purposes. Personal data can also be used to administer and process inquiries and bookings and can thus be disclosed to third parties.

We only collect personal information that is relevant for our services and service to work in the best way and the personal information we need includes name, address, e-mail address, telephone number. Where applicable, we also process other information we receive from you, such as e.g. special needs or wishes.

Personal information is also used to adapt and develop our services so that they work better for you before, during and after your stay.

If you provide us with other people's personal information, for example in connection with a group booking, we take it as an approval to handle the personal information in accordance with this Privacy Policy.

Transfer of personal data

We work with the partners who need the information so that we can deliver our service and, where applicable, to our own IT suppliers. All our partners have signed a personal data assistant agreement with us and your personal data is handled only on our behalf, in accordance with our instructions for processing and clearing as well as applicable legislation.

Storage of personal data

RICKLUNDGÅRDEN saves your personal information in the customer register for two years in accordance with current practice. If there are other legal requirements to save certain information for longer than two years, e.g. the Accounting Act, we save only necessary information and only for as long as required by law. Once you have signed up for our newsletter and / or to receive our

offers, or if you have already received newsletters and offers before, we will keep the contact information you have provided for this purpose until further notice. You can at any time decline further newsletters and other offers

How is your personal data protected?

We use various systems to protect the confidentiality, integrity and access to your personal data through e.g. updated firewalls and other security protections. We have taken special security measures in place to protect your personal data against illegal or unauthorized processing (such as illegal access, loss, destruction or damage). Only those persons who actually need to process your personal data in order for us to fulfill our stated purposes have access to them.

Responsible for personal data

RICKLUNDGÅRDEN is responsible for the processing of your personal data. Contact us if you have questions about how we collect and handle your personal information or if you have comments on our Privacy Policy emmasricklundgarden@gmail.com Postal address: Axel arons väg 6, 910 88 Marsfjäll.

All information about your rights regarding personal data is available on the Data Inspectorate's website: <https://www.datainspektionen.se/lagar--regler/dataskyddsförordningen/>

Request extracts or deletion of personal data

If you want to see your personal information or have it deleted or ported, please contact us in writing, see contact information above. We will ask you for identification to ensure that we provide the information to the right person.